

# Wallacetown Update

Earlier this year we started a conversation in Wallacetown to find out what matters most to you.

We gathered your views along with the thoughts of people working in the area in our 'Community Survey'. In this flyer we have an update on the survey results, as well as highlighting work that has already started and some of the next steps.

October 2021



# WALLACETOWN COMMUNITY SURVEY

## WHAT DID YOU TELL US?

### How did we gather information?

From May 2021 we worked with staff in Wallacetown to complete community surveys. Over 400 people shared their views. Most (83%), were residents living in the area. The surveys were completed online, in the street, by chapping doors, and through updates in the local press. We will now use what you told us to guide action in the area and to make lasting positive changes in Wal-

### How do you feel about Wallacetown?

- Only 30% of people are satisfied with life in Wallacetown.
- More than 80% believe that issues in the area are affecting their quality of life.

### What is good about Wallacetown?

- It is close to town and shops.
- People like and get on well with their neighbours.

### What are your priorities?

- Drug dealing (48%)
- Crime and Antisocial behaviour (42%)
- Safety when out and about (33%)
- Litter and fly-tipping (29%)
- Dog fouling (23%)

### Who do you go to for advice?

- People most commonly said they go to the police (16%) or the council (13%) However, 1 in 3 are unsure of where to go for advice.

### What support is needed in the area?

- Community hub
- Greater police presence
- Community clean up
- Activities/support for young people
- Addiction support

### Do you feel connected to Wallacetown?

Responses to the question were mixed:

- Yes\* - 46%
- No - 55%

\*The majority of people who selected yes reported that they feel connected to their neighbours or those living in their block.

## What action has been taken so far?

We have listened to what you told us in the survey and services who are working in Wallacetown have committed additional staff to work on the priorities you identified.



We are developing a 'Team Around The Community' in Wallacetown which includes the council, fire service, health, police, school and other local charity and voluntary organisations.

A number of these people are working from a shared office in Wallacetown to improve how they work together and to make them more accessible to you.

We are working with residents to improve the area. This has included supporting a gardening group to add colour & brighten up the area (see the benches they painted on the front page), an up-cycling group bringing life back to old furniture, a litter-picking group and providing more things for young people to do including a fun day, girls' group, dance and sporting activities.



Police have taken action in relation to drug dealing and will continue to do so.

Staff with specialist tools have started a clean-up of the area and work is now underway to repair damage in public areas including walls and windows.

## What are the next steps?

We have more people coming to help and you will soon see an increase in staff focused on clean-up activities, as well as workers who will support local people to take control and create a healthier, safer and happier life for themselves.

These people add to the 'Team Around The Community' and we will work with you as we head towards our shared goal in making Wallacetown an even better place to live and work.

Look out for new community noticeboards being put up to help us keep you updated on what is happening locally.

We hope you will come along to the next fun-day event (details on the next page) to continue this conversation - we look forward to working with you.

# Wallacetown Fun Day

Come along have fun and help shape  
the future of Wallacetown.



Saturday 16th October

12pm to 3pm

Newton Primary School, Russell Drive, Ayr.

All activities subject to availability.

This 'Wallacetown Update' has been coordinated by the Scottish Violence Reduction Unit - working locally to create a healthier and safer community.

For further information visit:

[www.svru.co.uk](http://www.svru.co.uk) or email

[Wallacetownroom@south-ayrshire.gov.uk](mailto:Wallacetownroom@south-ayrshire.gov.uk)